

Reatta Ridge Homeowners Association

November 12, 2025

Dear Reatta Ridge Owner,

Enclosed is the approved 2026 Annual Budget for Reatta Ridge. We are pleased to confirm that there will be no assessment increase for 2026, as approved at the Annual Meeting on November 10, 2025. Every dollar assessed supports the maintenance, repair, and administration of our community. Prompt payment of assessments is essential to avoid additional collection costs and service increases that affect all residents. Vendor contracts are regularly reviewed to ensure the best value for our community.

2026 Assessment Details

- Amount Due: \$425.00 per lot
- Due Date: January 1, 2026

Key Information

- **Payment Deadline:** Full payment must be posted by 5:00 PM on January 1, 2026. There is no grace period. Late fees apply after this time.
- **Payment Processing:** If paying through ClickPay, allow 5–7 business days for processing. To avoid delays, we recommend paying by December 22, 2025.
- **Partial Payments:** Accepted, but the account will be considered late if the full balance is not posted by the deadline.
- **Early Payment:** You may pay anytime before January 1 to reduce the burden of a lump-sum payment.
- **Prepay Option:** Owners may prepay future assessments. Advance payments will be credited toward upcoming assessments (similar to an escrow balance). Refunds of credits are available if the account is current and free of fees or fines.
- **Connect portal:** Make sure that you go onto the resident portal to check your account for any credits or outstanding balance to ensure you are submitted the correct amount. If you have not set up your account we have provided a document that will help walk you through the set up process.

Payment Options

- **Pay Online:** Visit www.ClickPay.com/FirstService. Note: One-time ACH/eCheck payments incur a \$3 service fee.
- **No-Cost Options:** Recurring ACH through ClickPay, Online Banking Bill Pay, Mailing Checks.
- **Mailing Address:** Reatta Ridge, c/o FirstService Residential, PO Box 30343, Tampa, FL 33630-3343. Make checks payable to Reatta Ridge and include your property account number.

Payment Plans

To set up a payment plan, email accountservices.tx@fsresidential.com before January 1, 2026. Note: Payment plans incur a \$100 fee.

Need Help?

- Customer Care: 877.378.2388 (24/7)
- Homeowner Portal: <https://reattaridge.connectresident.com>

Thank you for your continued support as we work together to maintain and improve our community.

Warm regards,

Reatta Ridge Board of Directors

Register for the Resident Portal

1. Visit your Connect Resident Portal website address.

<https://portal.connectresident.com/>

2. Scroll down the page to the Resident Access section and click “Create Account”.

CREATE ACCOUNT

3. Fill in your first and last name, email address and verify that you are not a robot. Click the “Register” button to continue.

Already Registered? If you see the message below, it means you already have an account. Please login to continue. You may use the “Forgot Password?” if needed.

Email Address is already registered. Please try again or [click here](#) to login.

4. You will receive an email from residentportal@rp.connectresident.com titled “Complete your registration” which contains a verification code. Make sure to check your spam folder if an email is not received. Please be patient as it may take some time. **This code is set to expire 10 minutes after it is sent.**
5. Enter your verification code and click “Register” to continue.

You're almost done!

We have sent you an email with a verification code.

If you did not receive the email, please check your spam folder or [click here](#) to request another email.

Verification Code

REGISTER

6. Create a password using the criteria below and click “Register”. You will arrive at the Resident Portal login page upon success. Use your email address and newly created password to log in.

Password Criteria:

- Minimum of 8 characters in length
- 25 characters maximum
- Password must have at least one uppercase letter, at least one lowercase letter, at least one number, at least one special character (! @ # \$ % ^ & *)

Thank you for verifying your email!

Now you just need to create a secure password and you're all set!

Password ?


Confirm Password

REGISTER

Link Your Property

1. Once registered, log in to the Resident Portal and accept the Terms and Conditions.
2. Select “Property Address” to find your property. **Please note that lookup by Account Number is not available in Minnesota.**

You are one step closer to accessing your account!
Please select one of the options below for us to lookup your property.



Property Address

OR

Account Number

3. Fill out the form and click “Submit”.
4. Select your name from the list and click “Link Property”. If your name does not appear, click “Need Help” to speak with a Care Center associate.

[GO BACK](#)

To complete the process,
please select your name from the following list:

John Smith

[LINK PROPERTY](#)

[NEED HELP?](#)

Master Association? If you see the message below, it means you are part of a Master association and have access to two profiles. Click “Add Secondary Account” to seamlessly add both your sub-association and master association accounts at once.

It looks like your address also belongs to another account.
Would you like to sync it now?

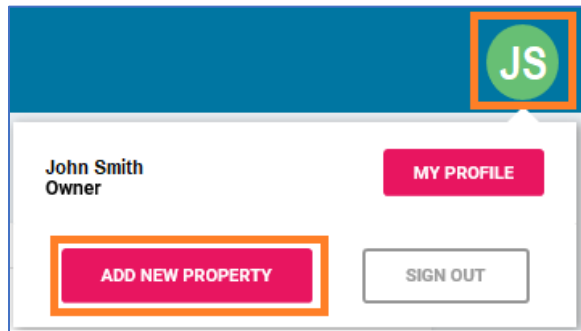
ADD SECONDARY ACCOUNT

ADD ANOTHER PROPERTY

Link Additional Properties

Other properties managed by FirstService Residential may be added to your profile any time by clicking on the profile bubble in the upper right corner of the page and selecting “Add New Property”. Repeat steps 2-4 again on the second page if you need help.

Once linked, you can easily toggle between your units by clicking that same profile bubble and selecting your unit from the dropdown.



Receive Assistance Registering or Linking Properties

If at any point in the process you experience difficulties during registration or while trying to link your properties, please reach out to our Care Center for assistance anytime, day or night at **833-710-6869**.

Why Wait? Sign Up NOW!



System Requirements:

Compatible Browsers: Chrome, Edge, Firefox, Internet Explorer, and Safari.
Compatible Devices: Desktop, laptop, tablet, and mobile device.

Resident Portal Apps: Available in the Google Play and Apple App Store.